



SATELLITE SYSTEMS AND SERVICE  
WEATHER, EMAIL,  
VOICE & DATA SOLUTIONS

### Iridium Phone Rental Agreement

To lock in your rental please return to:

Fax: **206.878.8314**

Email: **admin@ocens.com**

### Questions?

Phone: 206.878.8270

Email: sales@ocens.com

http://www.ocens.com

Dealer: \_\_\_\_\_ Reference #: \_\_\_\_\_

**Rental Start Date** \_\_\_\_\_ (Date you need the phone to arrive)

**Rental End Date** \_\_\_\_\_  
(Phone must be at OCENS within 3 days of End Date. Additional days billed at daily rate for phone and accessories. Call or email for rental extension authorization).

#### Customer Information:

First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

Business Name (if Applicable) \_\_\_\_\_

Physical Street Address \_\_\_\_\_ City \_\_\_\_\_

State/Province \_\_\_\_\_ Zip/Postal \_\_\_\_\_ Country \_\_\_\_\_

Phone \_\_\_\_\_ Alt Phone \_\_\_\_\_

Email \_\_\_\_\_

#### Credit Card Billing Address (the address to which the credit card statement is sent)

Address \_\_\_\_\_ City \_\_\_\_\_

State/Province \_\_\_\_\_ Zip/Postal \_\_\_\_\_ Country \_\_\_\_\_

Type of card (check one):      Visa              MasterCard              American Express

Card Number \_\_\_\_\_ Exp Date \_\_\_\_\_ CCV \_\_\_\_\_

Name on card \_\_\_\_\_

I, \_\_\_\_\_, hereby authorize OCENS, Inc. via this Authorization form to charge  
(Printed Name of card holder) my credit card for payment of airtime and (or) service charges for my mobile satellite equipment as outlined in the following Agreement. I understand and agree that a facsimile copy of this agreement shall be valid and binding for all purposes.

Card Holder Signature \_\_\_\_\_ Date \_\_\_\_\_

#### Shipping Information      *Check if address is residential*

First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

Business Name (if Applicable) \_\_\_\_\_

Physical Street Address \_\_\_\_\_ City \_\_\_\_\_

State/Province \_\_\_\_\_ Zip/Postal \_\_\_\_\_ Country \_\_\_\_\_

Phone \_\_\_\_\_


# Iridium Phone Rental Agreement

| Available Phones                                     |  |
|--|--|
| <b>9505a</b>   | Legacy: Iridium's oldest phone. Best for voice-only or legacy installs with existing docking stations. Limited availability. |
| <b>Price: Daily \$10; Weekly \$60; Monthly \$179</b> |  |
| <b>9555</b>  | Classic: Iridium's most popular phone. Supports voice and data. (see Sidekick option)  |
| <b>Price: Daily \$10; Weekly \$60; Monthly \$179</b> |  |
| <b>9575</b>  | Extreme: Embedded GPS, SOS alerts, & highest water/shock resistance. Supports Voice and Data (see Sidekick option)           |
| <b>Price: Daily \$15; Weekly \$90; Monthly \$269</b> |  |
| <b>GO!</b>   | Iridium's Wi-Fi enabled satellite phone. Requires GO! voice app for iOS or Android, or compatible software.                  |
| <b>Price: Daily \$10; Weekly \$50; Monthly \$159</b> |  |

| Add Insurance: Protect yourself against loss, theft or damage to your satellite phone rental. If Damage/Loss/Theft protection declined, replacement phone and/or accessories are charged at then current prices listed at <a href="http://www.ocens.com">www.ocens.com</a> . Renter is liable for all airtime charges until equipment is reported lost or stolen. Damage Insurance (Does not cover theft or loss. Repair fees from Iridium start at \$350.) |   |
|---|---|
| <input type="checkbox"/>  | Yes, add Damage Insurance to the term of my rental. (\$5 per day, \$25 per week, \$60 per month).     |
| <input type="checkbox"/>  | No, Damage Insurance is declined.   |
| Theft/Loss Insurance (Police report must be filed and provided to OCENS for acceptance of theft claims. Theft protection is only available on rentals staying in the US and Canada. Phone replacement costs are \$1200 to \$1500 depending on model.)   |   |
| <input type="checkbox"/>  | Yes, add Theft/Loss Insurance to the term of my rental. (\$7 per day, \$35 per week, \$100 per month) |
| <input type="checkbox"/>  | No, Theft/Loss Insurance is declined  |

| Select Your Accessories  |   |
|--|---|
| Rental includes phone, battery, AC charger and data cable (if applicable)  |   |
| <input type="checkbox"/>   | DC 12v Charger (\$25)   |
| <input type="checkbox"/>   | Additional Battery (\$25)   |
| <input type="checkbox"/>   | Solar Charger (\$40)  |
| <input type="checkbox"/>   | Remote Antenna Adapter Only (requires antenna and cable) (\$20)                     |
| <input type="checkbox"/>   | Mini-Mag vehicle antenna with 1.5 m cable and adapter (\$35)                        |
| <input type="checkbox"/>   | Marine Antenna with antenna cable adapter (\$150)                                   |
| <input type="checkbox"/>   | Marine Antenna and antenna cable adapter for Iridium GO! (\$150)                    |
| <input type="checkbox"/>   | 10 m antenna cable (\$85 purchase)  |
| <input type="checkbox"/>   | Sidekick Wi-Fi access point w/ AC & DC power adapters (\$45) (not for use with GO!) |
| <b>Sidekick is required when using OCENS software/services with any satellite phone. Not required with Iridium GO! unit.</b> |   |
| Select Case Option   |   |
| <input type="checkbox"/>   | Pelican hard-case (No charge)   |
| <input type="checkbox"/>   | Soft case (No charge)   |


| Select Airtime Option - No Activation Fee  |   |
|--|---|
| <input type="checkbox"/>   | Pay-as-you-use \$1.85 per minute to PSTN and/or data; \$2.49 per minute to receive calls via Two-Stage Dialing; \$1.35 per min for Ir-to-Ir or voicemail, \$.90 per outgoing SMS, \$10.99 per min for calls to other satellite phones |
| Optional Prepaid Airtime Bundles (unused minutes expire at end of rental; additional minutes billed at pay-as-you-use.) Excludes incoming 2-stage calls, iridium to iridium calls, call to voicemail, and SMS) |   |
| <input type="checkbox"/>   | 240 minutes: \$276 (\$1.15 per minute)  |
| <input type="checkbox"/>   | 120 minutes: \$162 (\$1.35 per minute)  |
| <input type="checkbox"/>   | 60 minutes: \$93 (\$1.55 per minute)  |



Where are You and How are You? Add SnapTrack with OneMessage to let your friends, family and office easily answer their two biggest questions while you are adventuring!

SnapTrack provides a clean and simple solution to the tracking challenge. OneMessage enables EASY texting conversations between you and those at home or your office. Together in one platform every conversation means more to those at home because they talk with you with a sense of where you are in the world.

**Free with One Month+ rentals of Iridium 9575 or GO!**



[www.ocens.com/snap](http://www.ocens.com/snap)



International calling rates apply to voice calls to an Iridium phone. Depending on your cellular or PSTN carrier, these rates can be \$5 to \$10 per minute. VOCO dramatically lowers the cost of these calls and allows you to affordably call any Iridium phone via a local number. Calls to this VOCO local number are automatically routed to your Iridium phone wherever it is in the world, then billed against your Iridium service at a fixed per minute basis rather than the extreme rates long distance carriers will charge persons attempting to speak with you.

Yes, please add VOCO calling to my Iridium rental plan for \$20 per month plus calls.  
I would like to request a number with the following area code: \_\_\_\_\_

[www.ocens.com/voco](http://www.ocens.com/voco)

# Iridium Phone Rental Agreement

## OCENS, Inc. Iridium Satellite Services Terms & Agreements

It is Client's responsibility to understand how to use the phone and its accessories and to verify that it is operable. Should Client not return the phone or any accessories to OCENS within 2 days of receiving the equipment, the phone and its accessories shall be deemed operable, and Client agrees to be responsible for all charges set forth in the rental agreement. Client agrees to pay all rental and shipping charges regardless of Iridium coverage or equipment performance in the area of attempted use.

To return by or within 3 days of the "End Date" shown above, all materials described above via registered common carrier, insured for the amount shown in "Equipment Value" section below to:

OCENS, Inc.  
22608 marine View Dr S  
Suite 300  
Des Moines WA 98198

To return equipment in the same condition as received, less reasonable wear and tear and agree to pay the "Equipment Value" amount if the materials are not so returned. OCENS can put a hold on Client's credit card to cover the retail value of the equipment and make an immediate charge for the rental period reserved below. On termination of the rental agreement, or periodically during the rental period, all amounts including rental, shipping, and airtime charges can be charged to the named account(s). A late charge of the lesser of 1- 1/2% per month or the maximum rate permitted by law may be applied to any amount not paid when due. Client shall pay all costs including, without limitation, court costs, attorney fees, the fees of any collection agency and any other costs incurred by OCENS in exercising or defending any term of, or right under, this Agreement. Client agrees that this contract shall be governed by the laws of the State of Washington, without regard to its conflicts or choice of laws, and that sole venue shall be in Seattle, King County, WA, USA.

To recognize that others are waiting to use the rented equipment and late returns will result in additional rental charges to you and inconvenience to other OCENS' customers. Additional days are billed at the daily rate for the phone and accessories.

It is understood and agreed upon by and between OCENS and you, our customer that rental equipment sent to you under this agreement shall be the responsibility of the customer him/herself, unless otherwise agreed upon and authorized by OCENS.

Per minute airtime charges are rounded up to the whole minute and billed in accordance with the Iridium billing cycle. Please note that if your rental period includes time covered in at least two separate billing periods, you may see at least two separate airtime usage billings from OCENS. Airtime used will be billed to the credit card number you have provided. It is the Client's responsibility to know the rate for any call. Airtime usage detail is provided by OCENS upon request.

Portions of the equipment, including all documentation, manuals and packaging are copyrighted and contain proprietary information of Iridium. These materials may not be copied, photocopied, reproduced, translated or reduced to any electronic medium or machine readable form or otherwise duplicated or altered; in whole or in part, without the prior written consent of OCENS and Iridium.

OCENS makes no warranties with respect to the Iridium handset or other equipment used by you in connection with the Iridium service and expressly disclaims any and all expressed and implied warranties with respect thereto, including without limitation, any and all implied warranties of merchantability or fitness for a particular purpose. You accept the services on an "as is", "where is" basis. You acknowledge that Iridium does not warrant the availability, reliability, or any other aspect of the Iridium service. You hereby waive all warranties and conditions, express, implied or statutory, including any warranty of merchantable quality, fitness for a particular purpose, or availability or reliability, negligence, tort, statute, equity, contract, common law, or any other cause of action or legal or equitable theory. Under no circumstances will OCENS be liable for any 1) interruptions or defects in the Iridium service which affect you, or 2) indirect, aggravated, exemplary, punitive, special, incidental, or consequential damages (including damages for lost profits, lost revenues, lost information, business interruption, failure to realize anticipated savings or any other commercial or economic loss), or third party claims, expenses, costs, liability, loss or damage whatsoever, whether arising in negligence, tort, statute, equity, contract, common law, or any other cause of action or legal theory, even if OCENS has been advised of the possibility of such damages. You agree, acknowledge and confirm that the limitations of liability set out in this Agreement are fair and reasonable in the commercial circumstances of this Agreement and that OCENS would not have entered into this Agreement but for your agreement to limit OCENS' liability in the manner, and to the extent provided herein.

Damage Insurance Terms and Deductibles: Insurance does not cover lost or stolen phones. If the phone is damaged or broken, customer will pay a \$120 deductible but the phone and all accessories must be returned. Damage Deductibles: Satellite Phone: \$120, Accessory: \$25.

Theft/Loss Insurance Terms and Deductibles: If the phone is lost or stolen, the deductible will total \$150, \$100 for the deductible and \$50 for the deactivation and black listing of the phone to prevent un- authorized use. Customer is responsible for all airtime charges incurred until equipment is reported stolen to OCENS. Police report must be filed and provided to OCENS for acceptance of any theft claims. Theft protection is available only on rentals staying in the US and Canada. Theft/Loss Deductibles: Satellite Phone: \$150, Accessory \$25.

### Official Authorization \*\* (You must sign this portion for the Rental Agreement to be valid)\*\*

In my individual capacity, or on behalf of the entity I represent, I hereby certify that I have read and agree to the OCENS, Inc. Iridium Satellite Rental Terms & Agreements and further testify that the information provided to OCENS in this rental agreement and credit application is correct. I hereby authorize the bank and the references listed in this credit application to release information to OCENS to evaluate credit worthiness. Further, I hereby authorize the use of my credit card referenced on page 1 or a card otherwise or later provided to OCENS for the purposes associated with this rental agreement. I understand and agree that a facsimile copy of this agreement shall be valid and binding for all purposes.

\_\_\_\_\_  
Authorized Account Holder (Please Print)

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date